

PROTERRA®

Flexible Install. Faster Service. Easy Sell.

THE RHEEM® PROTERRA®
HYBRID ELECTRIC HEAT PUMP
WATER HEATER



These products meet a stringent set of our company's internally defined sustainability standards.



PROFESSIONAL PRESTIGE®
ProTerra Hybrid Electric
Heat Pump Water Heater

40-, 50-, 65- and 80-Gallon Capacities



The new degree of comfort.®

WHY PROTERRA

An Intelligent Replacement Solution

Flexible install, faster service and an easy sell, the new Rheem® ProTerra® Hybrid Electric Heat Pump Water Heater is the most efficient water heater available. It delivers impressive savings for homeowners—right away with up to a \$2000 federal tax credit and local utility rebates,¹ and ongoing with up to \$491 energy cost savings each year.² Plus, it's full of smart features your customers will love—from built-in Wi-Fi to our exclusive LeakGuard™ leak detection and prevention.³



UP TO
4X
THE EFFICIENCY
of a standard
electric water
heater

¹Rebates vary by region. 2023 federal tax credit of 30% of the heat pump water heater and installation costs up to \$2000. ²Based on estimated annual operating cost savings of the 40, 50, 65 and 80-gallon Hybrid Electric models compared to a standard electric water heater of like capacity with minimum efficiency. ³Leak detection and prevention built-in for ProTerra Hybrid with LeakGuard only.

PLUMBER FRIENDLY



ProTerra Makes It Easy

Feel confident selling ProTerra® to homeowners while also enjoying hassle-free installation, replacement and service. Build reliable, life-long relationships by giving your clients the peace-of-mind they deserve.



PERFECT FOR REPLACEMENT

Easy replacement with the same dimensions as a standard electric water heater and one-button startup



FITS MORE APPLICATIONS

With zero clearance requirement, the ProTerra Hybrid Electric is a great option for homes with less space, even in closets



BUILT-IN PREMIUM FEATURES

Save yourself time with built-in leak detection, automatic water shut-off valve and Wi-Fi control^{1, 3}



BEST-IN-CLASS WARRANTY

Deliver peace-of-mind with 10-year limited tank and parts warranty²



CONVENIENT DESIGN

All serviceable parts and condensate line are on the front of the unit, making service and earthquake strap installs easy



ADVANCED DIAGNOSTICS

View detailed alerts and alarm codes while at the water heater via the on-unit display and Rheem® Contractor App to expedite service²

¹Wi-Fi broadband connection and Rheem Contractor App required; connection between water heater and app dependent on external factors beyond Rheem's control. ²See residential warranty certificate for complete information or view warranty details at RheemWarranties.com. ³Leak detection and prevention built in for ProTerra Hybrid with LeakGuard only.

Flexible Install, Faster Service, Easy Sell



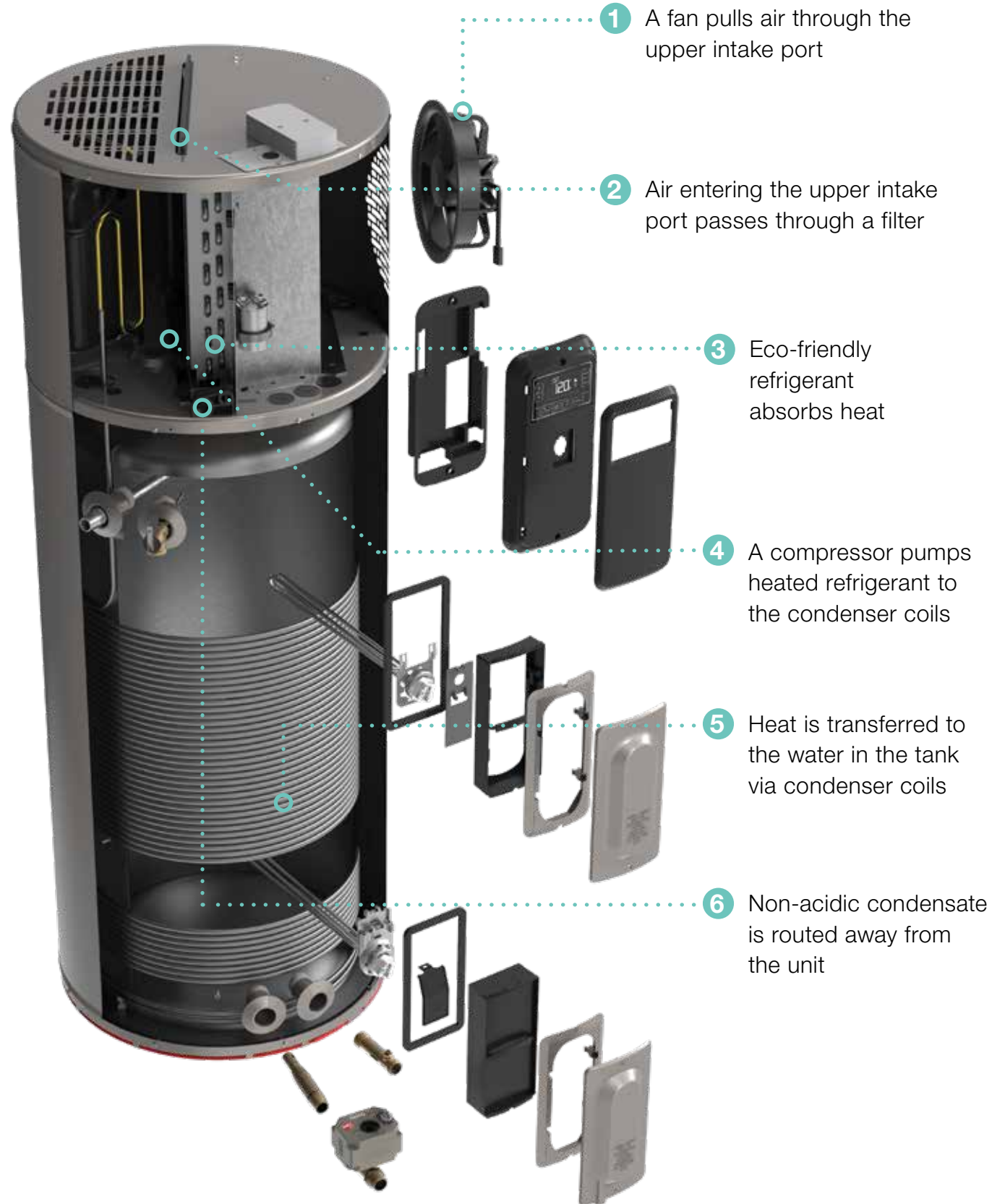
VALVE QUICK-RELEASE

If the actuator communication goes bad between the control and valve, you can replace it without touching the plumbing for faster service



LEAK SENSOR CHANNEL

Leak sensor replacement is easy by opening the bottom element cover and snaking the new leak sensor down the tube—360° protection, all from the front of the tank



Up to \$4,910 in Energy Cost Savings

The Rheem® ProTerra® Hybrid Electric Heat Pump Water Heater is the most efficient water heater on the market, helping homeowners save up to \$491 per year in energy costs—that's almost \$5,000 over 10 years!¹

TIME-OF-USE / DEMAND RESPONSE SCHEDULING

Homeowners can save up to \$400 over the life of the heater with time-of-use energy rate scheduling and demand response program participation³

ENERGY SAVING SCHEDULING

Program the water heater to match demand throughout the day—higher production during high use times, like the morning, and lower production for energy savings when no one is home³

SET VACATION OR AWAY MODE

Reduce water heating costs while homeowners are away for a week or just for the day—it's easy to set from a phone from anywhere through the free Rheem EcoNet app⁴

QUICK PAYBACK

Upgrading pays for itself thanks to an amazing 4.07 UEF, up to \$2000 federal tax credit and available local rebates.

Pays for Itself²

SEE HOW PROTERRA HYBRID ELECTRIC STACKS UP AGAINST ELECTRIC WATER HEATERS⁵

| | RHEEM PROTERRA HYBRID ELECTRIC WITH LEAKGUARD | ⚡ STANDARD ELECTRIC |
|--------------------------|---|--|
| SIZE | ProTerra Annual Operating Cost | Electric Annual Operating Cost |
| 40 Gallon | \$119 | \$489 |
| 50 Gallon | \$117 | \$489 |
| 80 Gallon | \$171 | 2 x 40-Gal AOC of \$489 = \$978 ⁶ |
| 5 Operating Modes | ✓ | ✗ |
| 10-Year Warranty | ✓ | 6-Year |
| Water Leak Detection | ✓ | ✗ |
| Auto Water Shut-off | ✓ | ✗ |
| Energy Saving Scheduling | ✓ | ✗ |
| Local Utility Rebates | ✓ | ✗ |
| Federal Tax Credit | ✓ | ✗ |

¹Based on estimated annual operating cost savings of the 40, 50, 65 and 80-gallon hybrid electric models compared to a standard electric water heater of like capacity with minimum efficiency. ²Based on the comparison of a 50-gallon Rheem Hybrid Electric model to a standard electric water heater of like capacity with minimum efficiency.; Payback based on average retail cost difference less available tax credits, rebates and annual operating costs savings. ³Based on internal testing and the SMUD cost for peak / off peak pricing and season difference. ⁴Wi-Fi broadband connection and Rheem EcoNet App required; connection between water heater and app dependent on external factors beyond Rheem's control. ⁵Based on estimated annual operating costs certified by the Federal Trade Commission. ⁶DOE discontinued all 80-gallon standard electric models 12.31.22. 2x 40-gallon standard electric models equal 80-gallon hybrid tank capacity for accurate comparison.



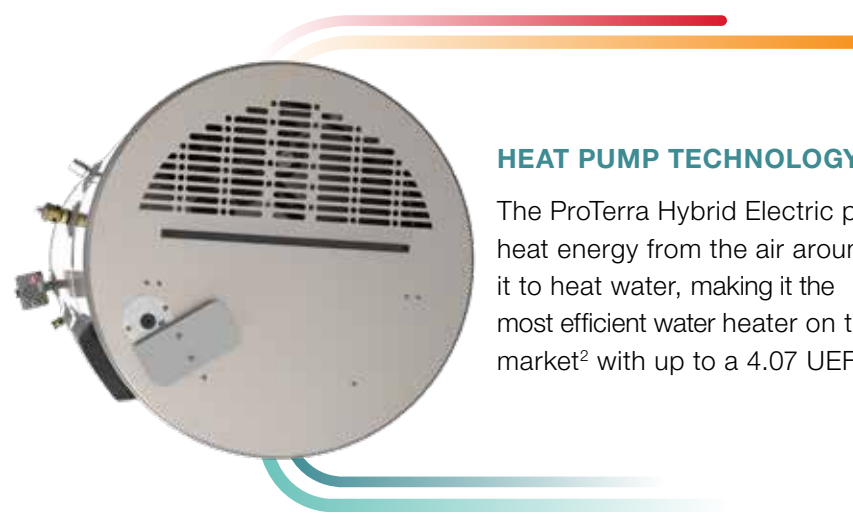
Did you know?

The Rheem® ProTerra® Hybrid Electric Water Heater uses less energy to operate than a classic 100 Watt incandescent light bulb¹



Sustainability that works

Homeowners don't have to choose between sustainability goals and enjoying hot water

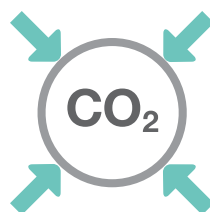


HEAT PUMP TECHNOLOGY

The ProTerra Hybrid Electric pulls heat energy from the air around it to heat water, making it the most efficient water heater on the market² with up to a 4.07 UEF

CARBON FOOTPRINT REDUCTION

The ProTerra uses 75% less energy³ than a standard electric water heater to help minimize your impact on the environment



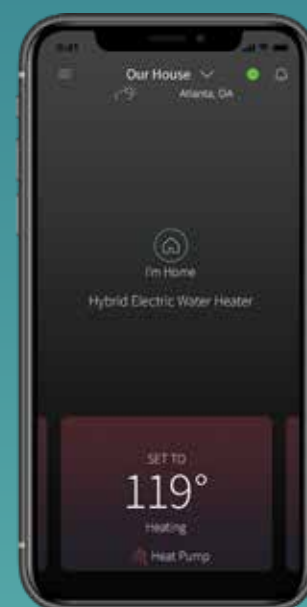
LEAKGUARD™ AUTO WATER SHUT-OFF VALVE

The all-inclusive leak prevention system that limits leaks to no more than 20 oz. of water⁴ to protect homes from damage



¹Based on comparison of the annual operating cost of a 40- and 50- gallon hybrid model and single 100 watt incandescent light bulb with an annual operating cost of \$132. ²Based on review of available residential water heaters. ³Based on comparison of 50-gallon Rheem® Hybrid and standard electric tank with minimum efficiency. ⁴Source: Rheem leak-sensing data; testing under a vacuum lock using 50 gallon tank, no expansion tank, average tank pressure of 40 psi, assuming no additional faucets are opened.

The smartest water heater on the market



BUILT-IN ECONET® WI-FI TECHNOLOGY

Homeowner can adjust water temperature, track energy usage and set vacation mode—all from a mobile device¹

NOTE: EcoNet App subject to change without notice.



LEAKSENSE™ LEAK DETECTION

Alerts the homeowner about a leak with built-in leak detection system that detects any leak—large or small, internal or external—in as little as 15 seconds²



ENERGY USAGE TRACKING

Homeowners can view weekly, monthly and yearly energy usage reports from their phone to help you better manage energy consumption



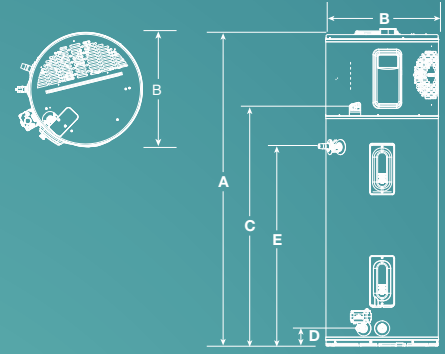
OPERATING MODES AND SCHEDULING

Schedule set point adjustments and choose from five operation modes from the EcoNet App: Energy Saver, Heat Pump, Electric, High Demand, Vacation

¹Wi-Fi broadband connection and EcoNet App required; notifications are dependent on external factors beyond Rheem's control. EcoNet is a registered trademark of Rheem® Manufacturing company. ²Water leaks from the heater only, as tested across scenarios including a minimum of 5.5mL/min volume leak rate, using most common installation scenarios. Applies to ProTerra® Hybrid with LeakGuard. Source: Rheem Leak-Sensing Data: Time starts when leak begins and ends when sensor alarm is triggered. ³Applies to ProTerra Hybrid with LeakGuard models only. Source: Rheem leak-sensing data; testing under a vacuum lock using 50 gallon tank, no expansion tank, average tank pressure of 40 psi, assuming no additional faucets are opened.

PROTERRA®

Rheem® ProTerra® Hybrid Specifications



| DESCRIPTION | | | ENERGY INFO | | FEATURES | | | | TANK DIMENSIONS | | | | | |
|---|-----------------------|---------------------|-----------------------|-----------------------------|-----------------|----------------|-----------------------------|-------------------------------|-----------------|--------------|-------------------------------------|----------------------------------|----------------------------------|------------------------|
| NORMAL GALLON CAPACITY | RATED GALLON CAPACITY | MODEL NUMBER | ELECTRIC BREAKER SIZE | UNIFORM ENERGY FACTOR (UEF) | ELEMENT WATTAGE | COMPRESSOR BTU | FIRST HOUR RATING (GALLONS) | RECOVERY IN G.P.H. 90° F RISE | HEIGHT (A) | DIAMETER (B) | HEIGHT TO CONDENSATE CONNECTION (C) | HEIGHT TO COLD INLET & DRAIN (D) | HEIGHT TO HOT OUTLET AND T&P (E) | APPROX. SHIP WT. (LBS) |
| ProTerra® with LeakGuard™ - 30 AMPS | | | | | | | | | | | | | | |
| 40 | 36 | PROPH40 T2 RH375-S0 | 30 | 3.83 | 4,500 | 4200 | 60 | 26 | 62-5/16" | 20-1/4" | 47" | 3-5/8" | 39-5/8" | 174 |
| 50 | 45 | PROPH50 T2 RH375-S0 | 30 | 3.88 | 4,500 | 4200 | 67 | 27 | 61-3/4" | 22-1/4" | 47" | 3-5/8" | 39-5/8" | 218 |
| 65 | 59 | PROPH65 T2 RH375-S0 | 30 | 4.05 | 4,500 | 4200 | 75 | 27 | 64-3/16" | 24-1/4" | 49" | 3-7/8" | 42-3/8" | 262 |
| 80 | 72 | PROPH80 T2 RH375-S0 | 30 | 4.07 | 4,500 | 4200 | 87 | 27 | 74-3/16" | 24-1/4" | 59" | 3-7/8" | 42-3/8" | 281 |
| ProTerra® without LeakGuard™ - 30 AMPS | | | | | | | | | | | | | | |
| 40 | 36 | PROPH40 T2 RH375-30 | 30 | 3.83 | 4,500 | 4200 | 60 | 27 | 62-5/16" | 20-1/4" | 47" | 3-5/8" | 39-5/8" | 174 |
| 50 | 45 | PROPH50 T2 RH375-30 | 30 | 3.88 | 4,500 | 4200 | 67 | 27 | 61-3/4" | 22-1/4" | 47" | 3-5/8" | 39-5/8" | 218 |
| 65 | 59 | PROPH65 T2 RH375-30 | 30 | 4.05 | 4,500 | 4200 | 75 | 27 | 64-3/16" | 24-1/4" | 49" | 3-7/8" | 42-3/8" | 262 |
| 80 | 72 | PROPH80 T2 RH375-30 | 30 | 4.07 | 4,500 | 4200 | 87 | 27 | 74-3/16" | 24-1/4" | 59" | 3-7/8" | 42-3/8" | 281 |
| ProTerra® without LeakGuard™ - 15 AMPS | | | | | | | | | | | | | | |
| 40 | 36 | PROPH40 T2 RH375-15 | 15 | 3.45 | 2,250 | 4200 | 46 | 16 | 62-5/16" | 20-1/4" | 47" | 3-5/8" | 39-5/8" | 174 |
| 50 | 45 | PROPH50 T2 RH375-15 | 15 | 3.75 | 2,250 | 4200 | 54 | 16 | 61-3/4" | 22-1/4" | 47" | 3-5/8" | 39-5/8" | 218 |
| 65 | 59 | PROPH65 T2 RH375-15 | 15 | 3.55 | 2,250 | 4200 | 54 | 16 | 64-3/16" | 24-1/4" | 49" | 3-7/8" | 42-3/8" | 262 |
| 80 | 72 | PROPH80 T2 RH375-15 | 15 | 3.70 | 2,250 | 4200 | 67 | 16 | 74-3/16" | 24-1/4" | 59" | 3-7/8" | 42-3/8" | 281 |

Uniform Energy Factor and rated gallon capacity based on Department of Energy (DOE) requirements. All units have integrated Wi-Fi control board.



Contact Us

Customer Service, Warranty, Parts

800.621.5622

Plumbing Support Team

866.339.2388

EcoNet® Technical Support

800.255.2388

Technical Service

800.HEATER3 (800.432.8373)

Technical Service for Hybrid Water Heaters

800.995.0982

Visit us online at [Rheem.com/Hybrid](https://www.Rheem.com/Hybrid) or see your local distributor.

In keeping with its policy of continuous progress & program improvement, Rheem reserves the right to make changes without notice.